



EPIC JOURNEY

PROVIDER TEST-OUT FAQ

What is the full scope of training? Training will include “day-in-the-life” simulations, readiness activities, a User Settings Lab, login testing, asynchronous online training, and classroom training.

Who can request to test out of general training? Providers who are utilizing Epic, in the same role and within the year before go-live. This includes physicians, APPs, fellows, and residents.

How long does general training take? Training time is based upon the role, whether you serve inpatients or outpatients or both, and the nature of your specific role (i.e., cardiovascular surgery vs. neurologist vs. internist). In general, training takes 2-3 hours, plus the User Settings Lab that lasts about two hours. Watch the latest training series from The Epic Guys to learn more.

What is the scope of general testing? The competency test involves a series of questions designed to assess general Epic knowledge and specific functionality for how providers use Epic in their specialty. Each test is specific to the role that each provider performs.

When will training take place? Training will take place in the eight weeks prior to go-live.

When will the User Settings Lab take place? For those who do not pass the competency test, the User Settings Lab will take place immediately after classroom training. For those who successfully complete the competency test, they will be scheduled for the User Settings Lab sometime around the eight-week training window.

When and how do I complete the competency assessment? Instructions will be emailed closer to test-out time, to help prevent any confusion. The competency assessment will be conducted online through Epic University, which is part of the Epic Learning Management System.

How long does it take to complete the competency test? The test features 10 questions and takes about 15 minutes to complete.

What is considered a passing score? 80% or higher