

MyChart Talking Points

UAB Medicine is transitioning to a new electronic health record (EHR) system called Epic, which eventually will be used across the health system. As part of this transition, a new patient portal called MyChart will replace our current portals.

When will this transition take place?

Epic will roll out in July 2026 for UAB St. Vincent's entities, and patients will have the ability to access MyChart at that time. All other UAB Medicine entities will adopt Epic in 2027, at which time their patients may join MyChart.

What is MyChart?

MyChart will provide patients with a more seamless and convenient way to access their health information, communicate with their care team, and manage their care through the website or the mobile app. Patients can view results, message providers, and access their health information in one place. In many cases, this will also include their health information from other medical facilities that use Epic.

What this means for patients?

Patients must create a new MyChart account, even if they have an account with our current portal or an existing MyChart account with a non-UAB hospital that uses Epic. Much of their important health information will transfer over from our current portals, where patients will continue to have access to their historical data. Going forward, however, new health records will only be added to MyChart.



Key features

Through MyChart, patients will be able to view their health information, message their providers, request medication refills, view and pay bills, customize notifications, and make appointments with some providers.

Sharing information among facilities

MyChart allows health records to be shared across organizations that use Epic, to help improve the coordination of care. Eventually, this will include all UAB Medicine facilities.

Account setup

Patients may sign up using the activation code they'll receive following a medical visit or hospitalization. They also may self-enroll via the MyChart website or mobile app.

Age restriction and family access

Patients must be at least 16 years old to register for their own MyChart account. Proxy access is available for family members, with consent from patients.

Security

MyChart is a secure portal, and patient accounts are protected with a private login using a username, password, and two-step verification. All data, including messages between patients and providers, are stored safely.

How to get more information

Please visit the Epic Hub to review the MyChart resources and submit any questions you may have.

We need your help

Our goal is for 30% of UAB St. Vincent's patients who have an in-person visit within two months of the July 25, 2026, go-live date to be registered for the MyChart portal. You can help us achieve this goal by encouraging patients to sign up for an account.

