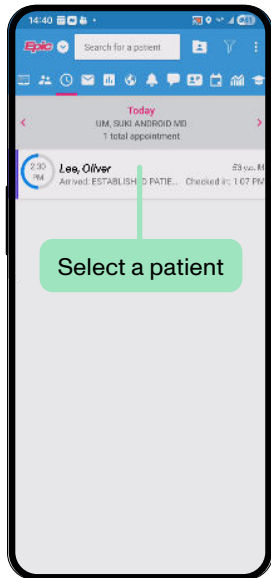


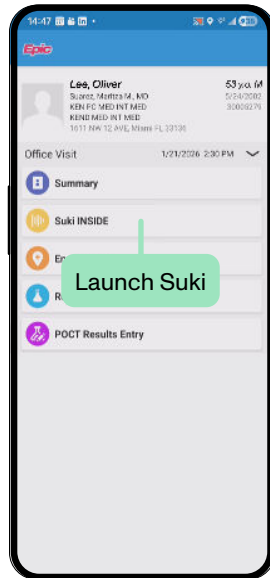
Get started with Suki INSIDE Haiku

Learn how to create ambient notes using Suki INSIDE Haiku.

1 Select a patient

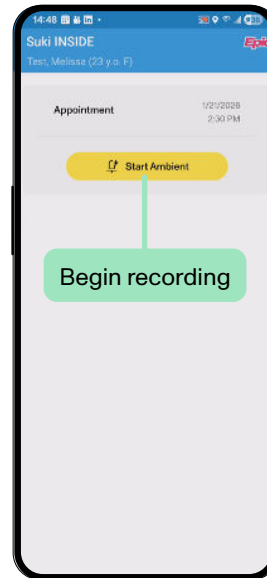


Tap a patient to view their profile page.

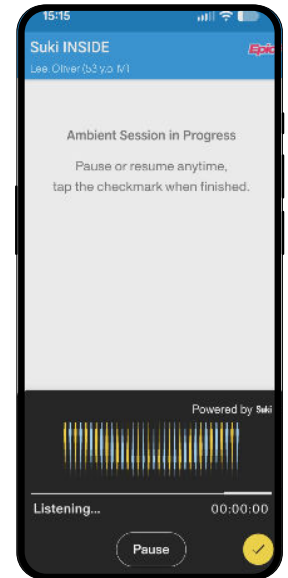


Tap Suki INSIDE to generate ambient notes for the visit.

2 Start ambient

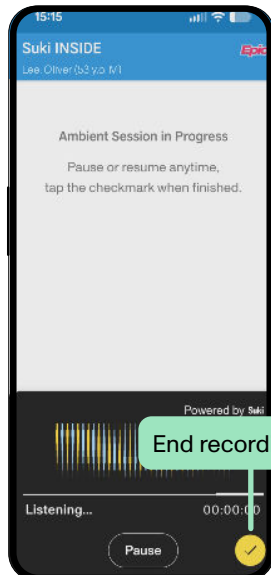


Tap Start Ambient to begin recording.

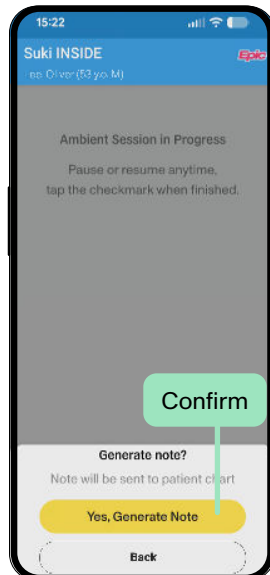


Ambient recording is started.

3 End ambient

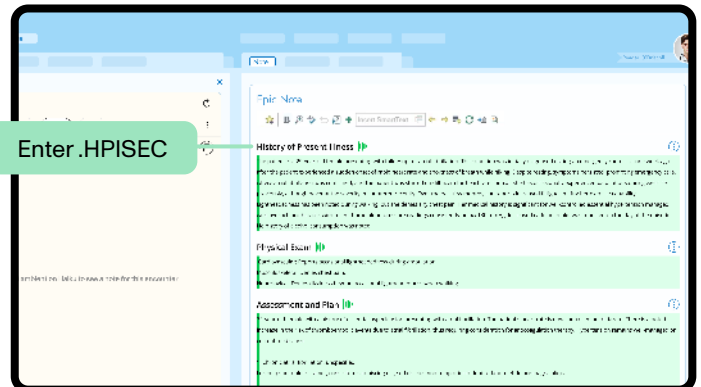


Tap the check mark when the visit is over.



Tap, **Yes, Generate Note**. The note is automatically sent to Epic.

4 Finish note in Epic



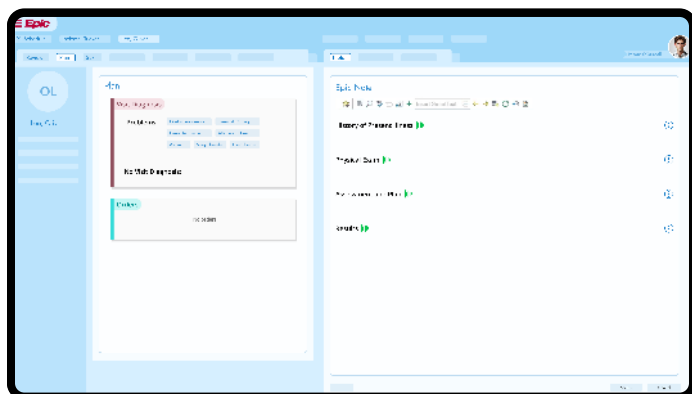
Start a note in Epic (or copy forward a note). Click into the note and enter a dot phrase to insert Suki content. Repeat with additional dot phrases.

Section	Dot phrase
History	.HPISEC
Physical Exam	.PESEC
Results	.RESULTSEC
A&P	.APSEC

Finish note in Hyperspace

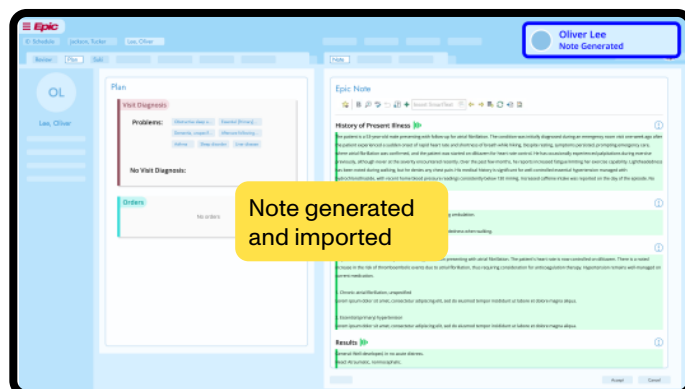
Learn how to continue working with your note in Hyperspace.

1 Continue in Hyperspace



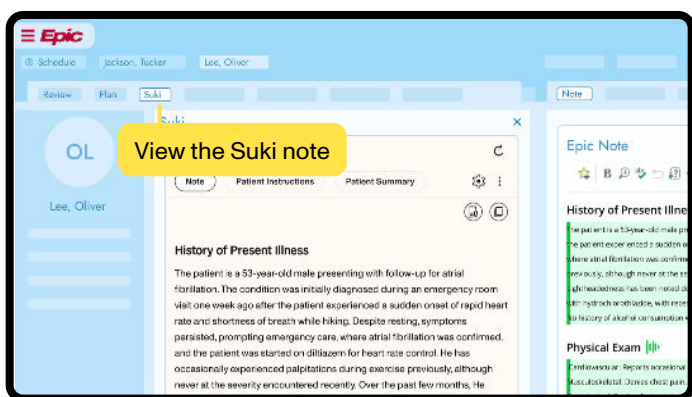
In Hyperspace, start a note for the encounter using your Suki note template or desired Smartphrases.

2 Note imported



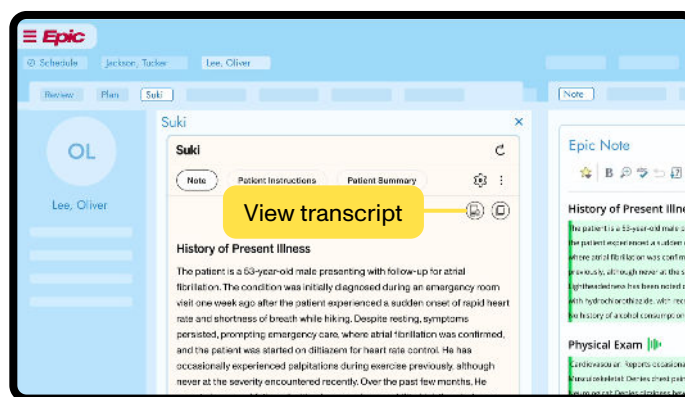
The Suki content from Haiku is automatically imported into the sections included in your note.

3 Open embedded Suki



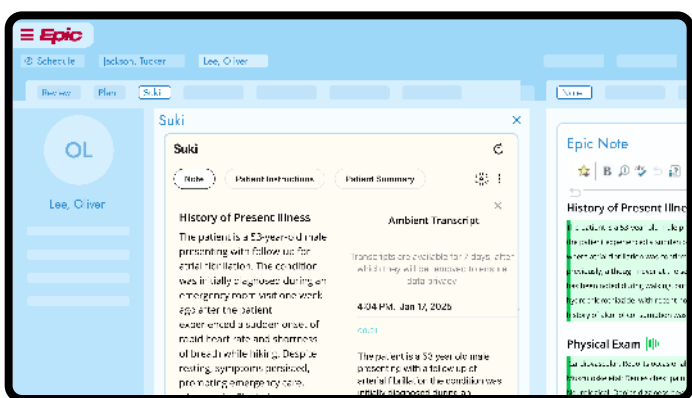
In the left toolbar, click **Suki** to open the Suki details in hyperspace.

4 View Transcript



The original Suki note appears on the left. To view the transcript, click the transcript button.

5 Review transcript

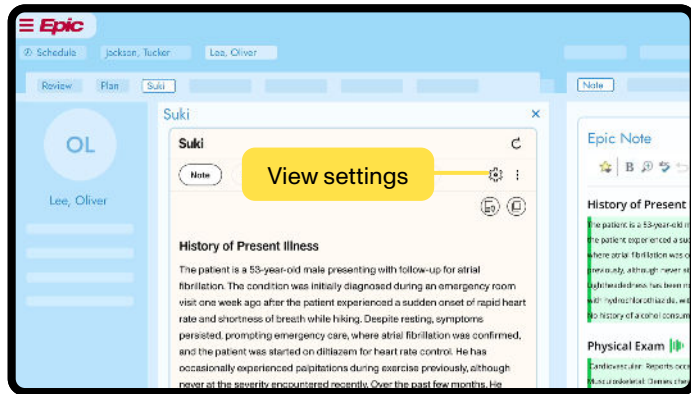


Scroll to review the full meeting transcript and the generated note details.

Note personalization for Suki in Haiku

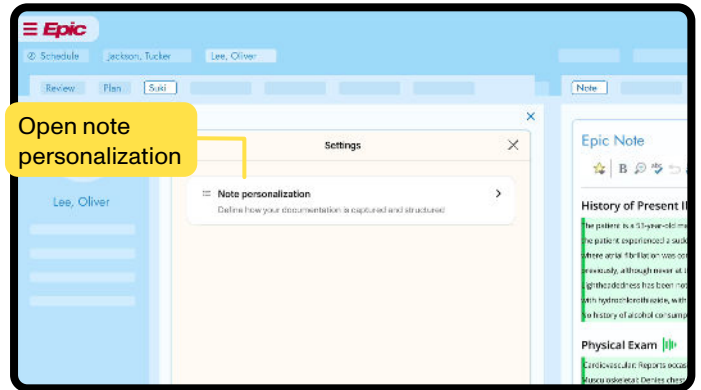
Learn how to navigate the tabs in Hyperspace.

1 Open settings menu



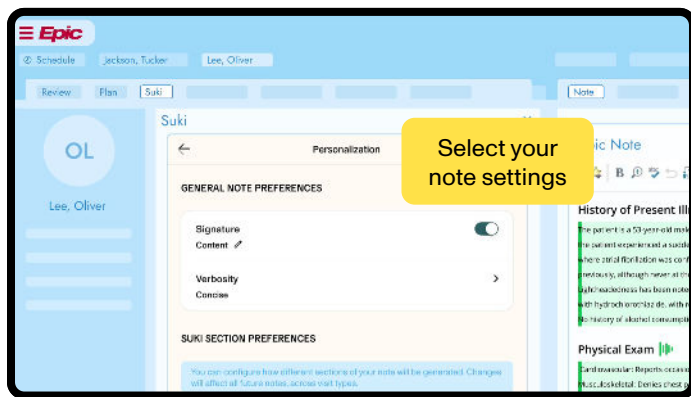
In the note, click the **gear icon** to open the settings menu.

2 Go to personalization



Select note personalization to customize your Suki note formats.

3 Edit settings

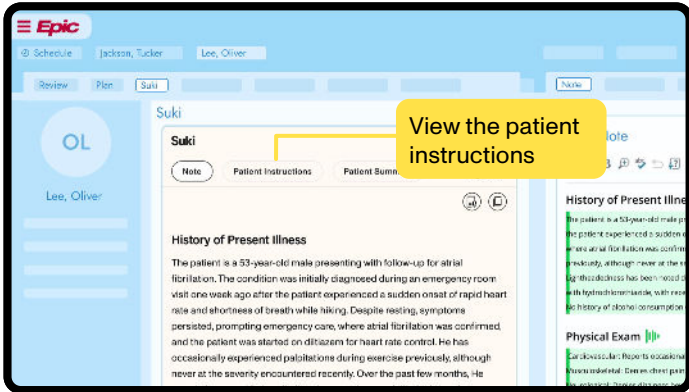


Manage your settings. Please note changes to this area will be applied to all future recordings.

Hyperspace note tabs

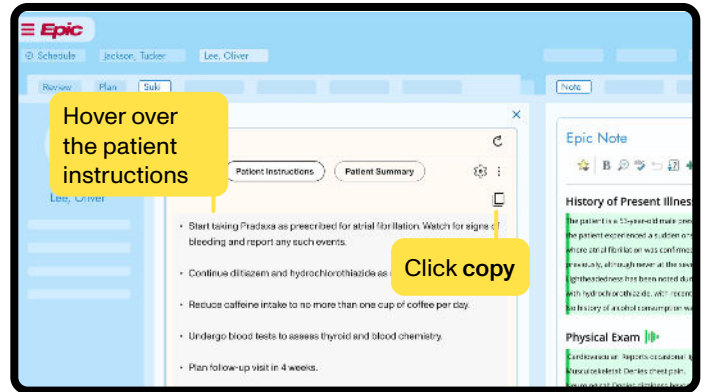
Learn how to navigate the tabs in Hyperspace.

1 Note tabs



In the Suki note, use tabs to view different note content. To view your patient instructions, click the **Patient Instructions** tab.

2 Copy patient instructions

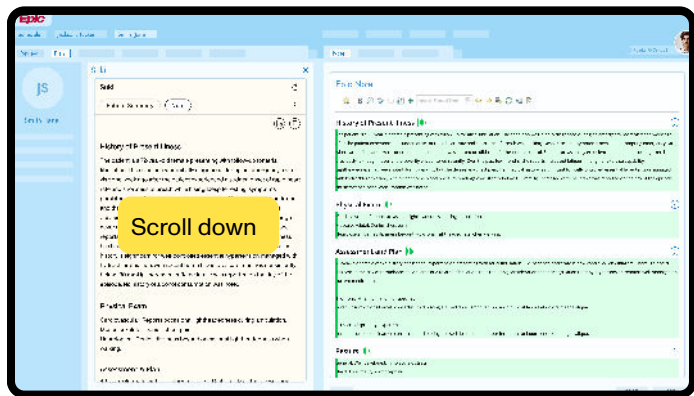


To copy your patient instructions, hover over the generated text, then click **copy**.

Note Quality Rating

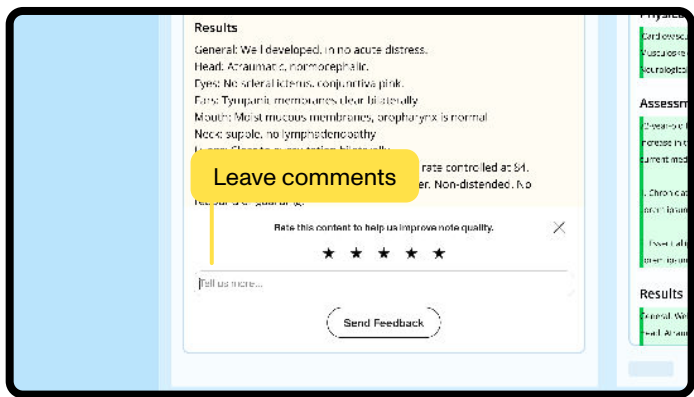
Learn how to rate notes and provide feedback to Suki.

1 Open note



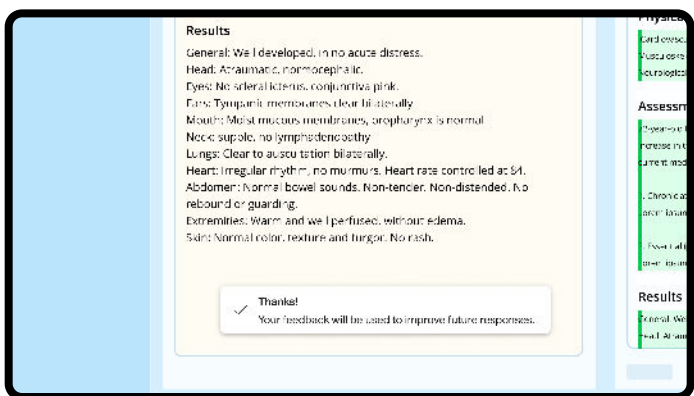
Open your Suki note in Hyperspace. Then scroll to the bottom of the note page.

3 Leave comments



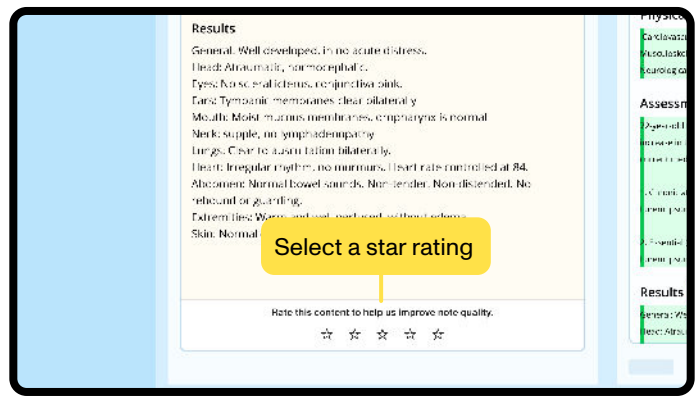
When a star rating is selected a comment box will appear. Enter in any comment or suggestion.

5 Message sent



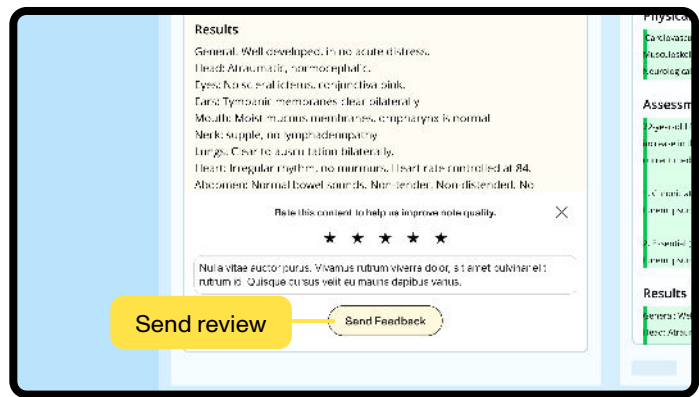
You will see a confirmation message that your note was sent.

2 Star rating



Use the stars to rate the note 1-5 stars.

4 Send review

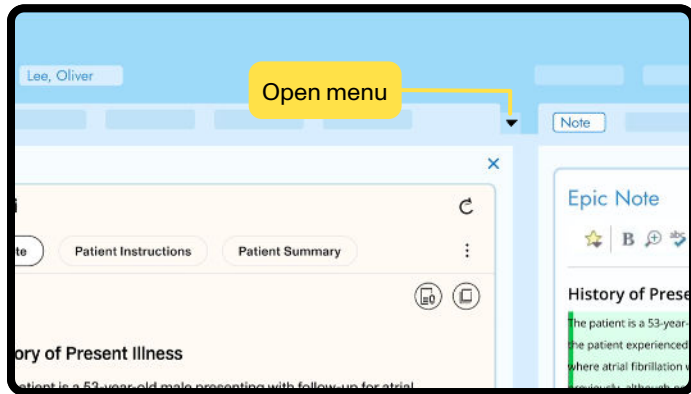


Click Send Feedback to forward the note to Suki's team.

Pin Suki to Taskbar

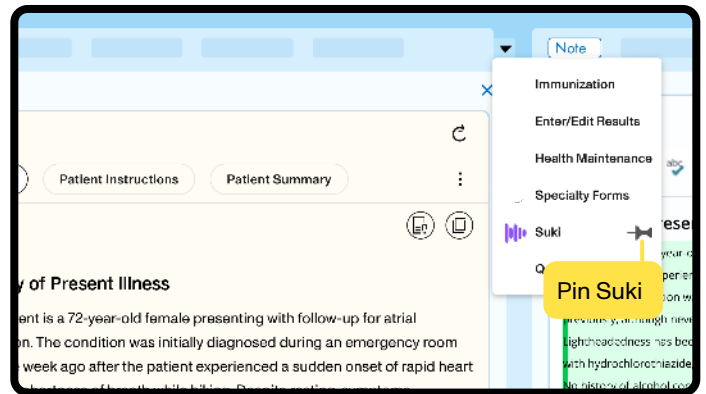
Learn how to navigate to pin Suki to your taskbar

1 Open taskbar menu



Open the left hand taskbar menu by selecting the carrot.

2 Pin Suki



In the menu click the pin icon next to Suki.

Ambient best practices

General tips

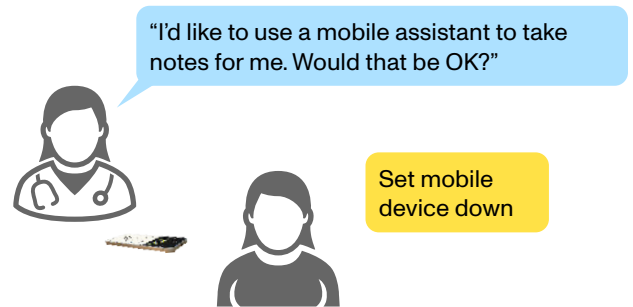
Get consent from your patient before starting an ambient recording. If the patient is concerned about Suki, you can tell them that the recordings are stored in a HIPAA compliant, secure cloud, not locally on devices.

Speak naturally and clearly. You do not need to specify where information will populate the note. The assistant populates the appropriate locations depending on the selected note type.

After starting a recording, set your mobile device down within a few feet of you and the patient.

Suki also works with monologues. This is useful if the patient declines being recorded, you want add sensitive information that is best not described during the visit, or you want to give Suki extra context for the visit.

Pause the recording if you need to leave the room or have an unrelated discussion.



"Patient is on hospital day three following wound infection to the left foot..."

History

Clearly identify any third-party speakers in the room by their relationship to the patient.

Identify laterality when the patient points or uses other non verbal cues of communication.

Elicit the chief complaint from the patient or state it yourself at the beginning of the encounter.

"Mom, please tell me about Johnny..."

"OK, so it's your left foot that is hurting..."

"You're here today because you've been having some flu symptoms. Is that correct?"

Pause/Resume

If you need to leave the room after your have started ambient mode, tap Pause to pause the recording.

This is also useful if the patient is getting labs or some other procedure done and you wish to finish the recording later.

When you are ready to continue your visit tap Resume.

"When I examine your left knee, though I can appreciate some swelling here on the medial side, there is no laxity in the ligaments and negative special tests that are known as anterior and posterior drawer."

Assessment & Plan

Summarize your assessment and plan at the end of the encounter. Say the full medication names and dosages to help capture instructions.

I am prescribing Amoxicillin 500mg. Take this twice a day for 10 days.

Medical Decision Making

Talk through the differential diagnosis with your high and low suspicion concerns with the patient. This increases the quality of the MDM and Patient Instructions sections.

Discuss lab and imaging results out loud in complete detail. Avoid nonspecific comments like, "the X-ray looks good".

"I can see on your X-ray that you have a fracture at the base of the 5th metatarsal."

Multilingual support

If you need to use a phone or video interpreter during a visit, ensure the device running Suki can hear everyone speaking.

Contact Suki Support if you frequently use a language other than English and want multilingual functionality enabled. Notes are generated by Suki in English.

Suki only documents what it hears